



Town of Burgaw

109 N. Walker Street, Burgaw, NC 28425

Phone: (910)259-2151 **Fax:** (910)259-6644 **Email:** townofburgaw@townofburgaw.com

TOWN OF BURGAW, NORTH CAROLINA 2016-2017 System Performance Annual Report Wastewater Collection System

Eugene Mulligan
Mayor

Wilfred Robbins
Mayor Pro Team

Commissioners:
William George III
Jan Dawson
Wilfred Robbins
James Murphy

Chad McEwen
Town Manager

Sylvia Raynor
Town Clerk

Robert Kenan
Town Attorney

This report provides performance information on the Town of Burgaw sewer collection system for the fiscal year of 2016-2017. This report is required under the provisions of the Clean Water Act of 1999, House Bill 1160 ratified on July 20, 1999.

COLLECTION SYSTEM

I. General Information

<u>Facility Name:</u>	Burgaw Collection System
<u>Responsible Entity:</u>	Town of Burgaw
<u>Person in Charge:</u>	Robert A. Moore, Director of Public Works
<u>Applicable Permits:</u>	WQCS00150

II. System Description

The collection system consists of approximately 24 miles of gravity sewer lines, 18 miles of force mains and 17 pump stations. All are stations are monitored by radio signal, 24 hours per day, seven days per week.

III. Performance

During this report period there were no reportable sewer spills from the collection system. There were several minor violations of the collection system permit relation to recordkeeping. These deficiencies were related to recurrent staff vacancies. All noted violations have been corrected. The permit violations were and corrective action taken:

- A. Signs at pump stations not posted. New signs with the required information have been posted.
- B. Spill Response Plan not available. A plan was on file and will be updated and placed in the Public Works office.
- C. High Priority Line Inspection not documented. The town will document the inspection of high priority lines ever six months.
- D. No system to evaluate sewer complaints, issues or spills. Complaints will be entered in the work order system and files created for review.
- E. No documentation of right-of-way maintenance. The town will enter right-of-way maintenance into the work order system to provide documentation.
- F. No documentation for sewer line cleaning. Records of sewer line cleaning, including person performing the cleaning, location of the sewer line and amount of line cleaning, will be entered into the database.
- G. No documentation of distribution of Grease Education material. Grease education material for customers has been available and the town will document the location and dates of distribution.
- H. No enforceable grease program. The town will enact and enforce the grease ordinance.
- I. No Annual Performance Report. The town will make the Annual Performance Report available to customers on a fiscal year basis.



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IV. Notification

This report is published on the Town of Burgaw website at www.townofburgaw.com. In addition, copies are available for review at the City Hall offices at 109 North Walker Street and the Public Utilities Department at 213 S. McRae Street in Burgaw.

V. Certification

I certify under penalty of law that this report is complete and accurate to the best of my knowledge. I further certify that this report has been made available to the users and customers of the named system and that those users have been notified of its availability.

Robert A. Moore
Director of Public Works
Town of Burgaw